

BYRON S. CHAN

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Objective

To obtain a position in electronic sales and distribution in a sales driven environment in order to provide exemplary customer service and satisfaction.

Education

- Attending Central Washington University. Concentration: Electronics Engineering Technology, 3.85 GPA
- Bachelor of Arts: Chemistry, University of Washington, 2009

Skills

- Fluent in Microsoft Excel and Word
 - Problem solver
 - Detail oriented
- Enjoy talking and working with people
 - 10-key by touch
 - Enjoy learning

Work Experience

Central Washington University

August 2009-Present

Event Support Services

- Audio/Video and lighting technician
- Customer Service
- Anticipation of and prompt response to possible problems during live events

Chemistry Laboratory Teaching Assistant

September 2009 – March 2010

- Lead and assist students in performing intricate laboratory procedures
- Explanation of complex techniques and providing a deeper understanding of conceptual and applied chemistry
- Implication and enforcement of safe laboratory practices

Car-Toys Seattle

October 2008-January 2009

Installation Technician and Sales Professional

- Fast paced sales environment requiring extensive customer assistance in product selection
- Installation of various vehicle electronic accessories requiring detailed knowledge of vehicle electrical systems

Best Buy

Seattle, WA: July 2006-January 2008

Installation Technician and Sales

Anchorage, AK: September 2003-August 2004

- Member of a team of expert mobile electronics professionals
- Experience in advanced troubleshooting techniques for complex electrical systems
- Maintained high customer satisfaction and retention by providing quality service

Awards and Professional Affiliation

Institute of Electrical and Electronics Engineers - *Member, 2009-Present*

Best Buy All-Star Award - *Voted employee of the year by management and colleagues, 2003*

MECP Certification (Mobile Electronics Certified Professional) - *Advanced Level Certification, 2002-Present*

References Available Upon Request