

Christopher "Sean" Arsenault

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Objective:

Seeking a part-time or full-time position.

Employment History:

UniSys

Plymouth, MI

05/2007 - 08/2007

Cisco Technician (ConVergenz temporary contract)

Programming and trouble shooting Cisco routers and switches.

Borders (Corporate Headquarters)

Ann Arbor, MI

07/2006 - 11/2006

Help Desk IT Technician (Kelly temporary contract)

Remote troubleshooting of cash registers, PCs, Servers, and Cisco routers and switches. Supported NT Server, UNIX Server, Windows 98/XP, and DOS Operating systems. Managed user accounts using Windows User Manager and Active directory. Dispatched technicians to repair on site local and telco equipment.

Sears

Monroe, MI

07/2004 - 07/2006

Consultative Sales Associate

Provided expertise product knowledge to customer, sold product warranties, coordinated shipments, handled customer-related issues, responsible for inventory, opened lines of credit, maintained customer satisfaction.

Ford Motor Company

Woodhaven, MI

09/2002 - 01/2003

General Machine Operator (Part-time temporary)

Operated various stamping machines.

ABX Logistics

Romulus, MI

09/2001 - 10/2001

Data Entry

Entered shipping data for GM raw parts, filed various forms such as backordered parts, incoming and outgoing parts, and created packaging labels for delivery trucks.

Mammoth Video

Flat Rock, MI

06/1998 - 07/2002

Cashier Shift Manager

Responsible for opening and closing the store, handled customer problems, created various financial spreadsheets in Excel for the owner, designed a late fee program and computer hardware/network support, worked directly with owner to better the store.

Education:

Computer Network Administration
Major: Computer Network Administration
Henry Ford Community College
MI

Industrial Distribution
Major: Industrial Distribution
Concentrations: Purchasing, Logistics, SCM
Eastern Michigan University
MI

